

## **Tecumseh United FC Refund Policy:**

### **Refund Discretion:**

All refunds and their amounts are solely at the discretion of Tecumseh United FC's administration lead/Board of Directors. In the absence of an admin lead, this will be handled solely by the Board of Directors.

### **Registration Fees:**

Refunds are applicable solely to registration fees paid directly to Tecumseh United FC via credit card, e-transfer, or cheque. No cash refunds will be provided. Refund requests must be in writing and submitted via email to club management. Please allow 4-6 weeks for processing. An administrative fee of \$100 will be levied on approved refunds.

### **Cancellation Deadlines:**

No refund or transfer of registration fees within 14 days before the program start date. Refunds requested before this deadline will be processed, minus the administrative fee.

### **Team Formation and Program Alternatives:**

A full refund will be issued if Tecumseh United FC fails to field a team or provide a suitable program alternative.

### **Player Withdrawals:**

Partial refunds (pro-rated) are available if a player withdraws due to medical reasons within 14 days of a season-ending injury occurrence, provided medical documentation and a written incident report are submitted. Partial refunds (pro-rated) are available if a player's family relocates to another city, province, or country at the discretion of the administration lead/Board of Directors (proof may be required). In the absence of an admin lead, this will be handled solely by the Board of Directors.

### **Disciplinary Actions:**

No refunds or transfers for registration fees if a player is suspended or expelled from Tecumseh United FC under the Club's discipline policy or code of conduct rules.

### **Tier Placement Disagreements:**

Once a player accepts a place in the program, no refunds are provided if disputes arise regarding coach, team, or tier placement.

**Payment Plans:**

Members on payment plans may still owe amounts to Tecumseh United FC depending on the timing of withdrawal. Please note that this policy is subject to change at the discretion of Tecumseh United FC's administration lead/Board of Directors. In the absence of an admin lead, this will be handled solely by the Board of Directors.